|  |  |  |
| --- | --- | --- |
| **MATERIAL RESEARCH LABORATORY** | **QUALITY POLICY****STATEMENT OF NCBJ DIRECTOR** | Annex 4  |
| Revision 1, 2020-01-10  |
| Page 1/1  |
| **QUALITY MANUAL, revision 13** |

The objective of the NCBJ Material Research Laboratory is to provide high-quality services by implementing, maintaining and improving the management system in accordance with the requirements of PN-EN ISO / IEC 17025: 2018-02.

The pursuit of this goal occurs (among others) through:

* systematic improvement of personnel competences through participation in external and internal training,
* development of the range of services offered,
* continuous modernisation and increasing the reliability of measuring equipment,
* providing human and technical resources to achieve the above goals,
* ensuring to Customers the confidentiality of information generated or obtained in the course of laboratory activities, except for cases required by law or contractual provisions,
* impartial organisation and management of laboratory activities,
* accounting for risks and opportunities in improving the management system.

The accreditation certificates obtained by the Laboratory and the continuous development of the scope of services covered by the accreditation and provided by the Laboratory confirm its high competence.

LBM staff knows and applies the Quality Policy and documentation of the management system in their work, and regularly participates in its continuous improvement. Integrity of the management system and consistency in the implementation of laboratory activities is maintained during the planning and implementation of changes.

The implementation of the Quality Policy and the functioning of the management system are systematically supervised by internal audits and management reviews.

NCBJ Director undertakes to provide the necessary resources for the functioning of the LBM management system.

Director of the National Centre for Nuclear Research, prof. dr hab. Krzysztof Kurek